# **Online Payments**

This online payment system is provided by State Industries Promotion Corporation of Tamilnadu Limited (SIPCOT). SIPCOT may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms.

#### **Terms & Conditions**

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms.

All payments are subject to the following conditions:-

- Your payment will normally reach SIPCOT account, to which you are making a payment, within two working days.
- We cannot accept liability for a payment not reaching the correct SIPCOT
  account due to quoting an incorrect account number or incorrect personal
  details. Neither can we accept liability if payment is refused or declined by the
  Banking Site / credit / debit card supplier for any reason.
- If the Bank Site / card supplier declines payment, SIPCOT is under no obligation to bring this fact to the Payers' attention. It will be the responsibility of the Payers to check with their bank/credit/debit card supplier for payment related queries.
- In no event will SIPCOT be liable for any damages whatsoever arising out of the
  use, inability to use, or the results of use of this site, any websites linked to this
  site, or the materials or information contained at any or all such sites, whether
  based on warranty, contract, tort or any other legal theory and whether or not
  advised of the possibility of such damages.
- All payments are ONLY to be made through SIPCOT Portal. Payments made directly into SIPCOT - Project Office / Head Office's Bank Account will not be considered as payment and will not be matched with the outstandings receivable from the Allottee.
- The terms mentioned in this website alone will be binding on SIPCOT

## **Refund Policy**

 If there are duplicate payments made by the Allottee through SIPCOT Portal, then such payments will either be refunded or be adjusted against other pending invoices on request from the Allottee and after confirmation from the Competent Authority of SIPCOT.

### **Security**

- All payment details which are entered through this payment gateway are encrypted, when the Allottee, or third party making payment enters them.
   Communications to and from the Service Provider's site are encrypted.
- SIPCOT shall not be liable for any failure by the Allottee or third party making payment to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in respect of any omission to provide accurate information in the course of the online payment process.

### **Service Provider**

- Online Payments can be made by Credit / Debit card / Netbanking or RTGS Challan downloaded (SIPCOT Portal ONLY). These payments are not collected by SIPCOT directly but by the Service Provider.
- Once payment is received by the Service Provider in "cleared funds", the Service Provider will contact SIPCOT to confirm the details of the successful payment made by the Allottee or third party. On receipt of this confirmation, SIPCOT will in turn confirm to the Allottee by providing an e-receipt, which can be downloaded from the Portal. In the event that the Allottee does not receive confirmation within 14 days of making the payment, it is the responsibility of the Allottee to check with SIPCOT about the status of the payment. The Allottee shall remain responsible for the payments until such time as the confirmation as referred to above is received from SIPCOT.

#### **Website Detail:**

Entire content of the website has been gathered to the best of our knowledge and

belief, and SIPCOT endeavors to keep it up to date. In particular, we reserve the

entire right to update and/or modify and/or remove this data anytime and without

any prior notice. Please note that SIPCOT holds no responsibility for incorrect or no

longer correct statements or descriptions and thereby excludes liability for any

losses resulting from such wrong information.

Further, SIPCOT has every right to bring about legal action on any person who

misuse/alter/reproduce the content/ information available on the website.

**Contact Details:** 

Email: support@sipcot.in